



YAMAHA MOTOR CORPORATION, U.S.A.
1270 Chastain Road, Kennesaw, GA 30144 • 866-894-1626

March 24, 2021

Dear Yamaha Outboard Owner:

Thank you for purchasing a Yamaha XF425A outboard motor.

Yamaha Motor Corporation, U.S.A. has identified a possible issue with fuel pump installation on affected XF425A outboards. Our records indicate that you may own an affected motor.

The reason for this communication: In affected outboard motors, the fuel pump is not properly seated against the cylinder head cover. Therefore, using the outboard, this may lead to reduced power due to insufficient fuel supply.

What Yamaha and your dealer will do: To correct this issue, your authorized Yamaha Outboard dealer will check the Unit Status of your motor using the serial number to confirm if you have an affected outboard. Your authorized dealer will remove and reinstall the fuel pump to proper torque specifications ensuring that it is well-seated against the cylinder head cover. The service takes about an hour, but keep in mind that your Yamaha dealer may need to keep your outboard longer depending upon their current service schedule. **There will be no charge to you for this procedure.**

What you should do now: Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your outboard to complete this service. Remember to have this notice readily available when you take in your outboard motor.

If you are unable to return to the Yamaha dealer who sold you the outboard, this service will be performed by any authorized Yamaha Outboard dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha website at yamahaoutboards.com.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please call 1-866-894-1626 or write to:
Yamaha Motor Corporation, U.S.A.
Outboard Customer Relations Department
1270 Chastain Road
Kennesaw, GA 30144

If you no longer own this Yamaha: If you have sold your Yamaha outboard motor to another party, please call us toll free at 1-866-894-1626 with the name and address of the new owner, along with the motor's serial number.

Thank you for your attention to this – our ongoing goal is your complete satisfaction with your Yamaha outboard.

Sincerely,

Yamaha Marine Service
Yamaha Motor Corporation, U.S.A.