



YAMAHA MOTOR CORPORATION, U.S.A.
1270 Chastain Road, Kennesaw, GA 30144 • 866-894-1626

March 24, 2021

Dear Yamaha Outboard Owner:

Thank you for purchasing a Yamaha F300 outboard motor.

Yamaha Motor Corporation, U.S.A. has identified a possible issue with the graphics on affected F300NCA outboards. Our records indicate that you may own an affected motor.

The reason for this communication: In affected outboard motors, the specification of the graphics on the white cowling is incorrect, and the top cowling should be replaced with a new one. This does not impact performance or operation of the outboard.

What Yamaha and your dealer will do: To correct this issue, your authorized Yamaha Outboard dealer will check the Unit Status of your motor using the serial number to confirm if you have an affected outboard. Your authorized dealer will replace the cowling with a new one. The service takes about 30 minutes to complete, but keep in mind that your Yamaha dealer may need to keep your outboard longer depending upon their current service schedule. **There will be no charge to you for this procedure.**

What you should do now: Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your outboard to complete this service. Remember to have this notice readily available when you take in your outboard motor.

If you are unable to return to the Yamaha dealer who sold you the outboard, this service will be performed by any authorized Yamaha Outboard dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha website at yamahaoutboards.com.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please call 1-866-894-1626 or write to:
Yamaha Motor Corporation, U.S.A.
Outboard Customer Relations Department
1270 Chastain Road
Kennesaw, GA 30144

If you no longer own this Yamaha: If you have sold your Yamaha outboard motor to another party, please call us toll free at 1-866-894-1626 with the name and address of the new owner, along with the motor's serial number.

Thank you for your attention to this – our ongoing goal is your complete satisfaction with your Yamaha outboard.

Sincerely,

Yamaha Marine Service
Yamaha Motor Corporation, U.S.A.